



State of New Jersey

DEPARTMENT OF CHILDREN AND FAMILIES

PHILIP MURPHY
Governor

SHEILA Y. OLIVER
Lt. Governor

CHRISTINE NORBUT BEYER, MSW
Commissioner Designate

May 29, 2019

Dear Parent/Guardian:

You are receiving this letter as your child has been enrolled in the Division of Children's System of Care (CSOC) to receive Care Management or Mobile Response and Stabilization Services (MRSS).

Should you have private health insurance for your child, you will be asked to provide this Third Party Insurance information to your Care Manager or Crisis Mobile Response Worker at the time of enrollment. They will be asking you for your insurer's name, phone number and effective date, as well as the group and ID number associated with the plan.

Families understandably may wonder, "Why am I being asked to share my private insurance information?"

Here is why you are being asked for this information:

Third party insurance is any private insurance coverage your family may have that can be used to pay for behavioral health services for your child, including services linked by the Care Management through the Care Management Organization (CMO) and Mobile Response and Stabilization Services (MRSS).

In order for your child to have access to CSOC services, you are also required to complete a NJ FamilyCare (NJFC) application. In doing so, your family may be found eligible for NJ FamilyCare which will be a secondary insurance that can supplement your private insurance benefits. If your family is not eligible for NJ FamilyCare, your child may then be approved for a state funded option that will cover the cost of certain CSOC services.

This process permits CSOC to assist you to access all available public funding sources, including your own network of private insurance providers. Any delay or inability of the Care Manager or Crisis Mobile Response Worker to process the application could result in delayed access to CSOC services.

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The Care Manager or Mobile Crisis Worker will assist you in this process and is available to answer any associated questions. If you have chosen to partner with the Family Support Organization (FSO), they are an additional resource that is available to assist you with the interpretation of the contents in this letter.

By working together to identify a full array of services for your child, we hope to help you and your child achieve your desired goals. Thank you for taking the time to read this important information.

Sincerely,

A handwritten signature in black ink, appearing to read "Mollie Greene". The signature is fluid and cursive, with the first name "Mollie" being more prominent than the last name "Greene".

Mollie Greene
Assistant Commissioner
Department of Children and Families
Children's System of Care